بينة السعودية	لقنصلية المملكة العر	وتصديق الشهادات	تأشدرات العمل	عتمدون لالنحاز
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JOB VACANCY

A leading company in Kuwait is seeking to fill the following vacancies:

Application Support

Responsibilities

- Provides input, assistance and guidance to other customer services staff when required -
 - Develop knowledge in our internal products. -
 - Shares work-related knowledge and experience -
- Responsible for personal development and career progression with regards to knowledge of internal applications; procedures and practices -
 - Escalate where appropriate and escalate potential problems to relevant parties -
 - Regular contact with staff, colleagues, management, clients and internal departments.
 - Suggest possible solutions and ideas to relevant parties -
 - Support other teams in application testing and documentations

Technical Skills

	Very good knowledge of Internet Explorer and using web-based applications -
	Good communication skills, verbal and emails
	Oral presentation and well spoken -
	Analytical and problem solving skills -
F	lave a good understanding of the architecture and business rules of the clients -
	Be able to do telephonic and on-site support -
	Telephone and email etiquette -
	Passion for customers -
	Knowledge of Microsoft Office products is plus -
	🛛 🗎 🗎 🗎 Experience Required
:	□ □ □ □ □ Experience Required
□ □ □ Education	
:	Languages
	Interested candidates are requested to send their CVs to
	edu@targetjo.com

