

معتمدون لانباز تأشيرات العمل وتصديق الشهادات لقنصلية المملكة العربية السعودية

VACANCY	JOB
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يرجى المابلأع بانك قرأت المابلأان عن طريق موقع شركة المهلل للتوظيف

TELECOMMUNICATION Company in Qatar is seeking to recruit the following

enter – Director 20000	1.	1.
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Number of Positions: 1

Job Description:

Validate and coordinate the sizing of staff within the contact center.	-
Accountable for the contact center to meet the qualitative and quantitative objectives through the respect of processes.	-
Troubleshoot and facilitate communication between contact center and outsourcing clients.	-
Implement special projects aimed at improving the contact center performance.	-
Develop and follow the budget of the contact center.	-
Supervise the different development plans and activities in the contact center to enhance and improve the achievement on the KPIs.	-
University degree in Telecommunication Eng	-

Skill set:

10 years' experience in customer operations including call center environment with at least 5 years at managerial level	-
Telecom background and experience.	-
Knowledgeable of IT and Telephony architecture of Telecom Operator.	-
Superior client-servicing sensitivity, ready to be on-call 24/7.	-
Experience in managing outsourcing operation	-

Strong understanding of contact center qualitative and quantitative KPIs,	-
Strong understanding of VOC through contact center.	-
Must be bilingual (Arabic and English).	-

Marketing Manager 15000 2. 1.

Number of Positions: 1

Job Description:

Determines annual and gross-profit plans by forecasting and developing annual sales.	-
Conduct training with staff to make sure they are aware of business procedures.	-
Improves product marketability and profitability by researching, identifying, and capitalizing on market opportunities.	-
Accomplishes marketing and organization mission.	-

Skill set:

At least 5 years' experience in sales and marketing, though development and management. background from service industry can compensate.	-
Extensive Experience for managing sales team.	-
University Degree in Telecommunication Eng .	-
Excellent Knowledge of Qatar Market, especially with the corporate and large commercial clients.	-
Must be bilingual (Arabic and English).	-

Call Center – Supervisor 12000 3. 1.

Number of Positions:1

Job Description:

Monitor customer care agent's performance and monthly target.	-
Report agent's daily performance.	-

Coordination with clients to deliver the services to customers without any delay.	-
Deliver the promotions or other information to customers.	-
Record and Develop customer database.	-
Execute customer requests by clarifying necessary information, completing transactions etc.	-
Maintain high level of professional environment in the call center.	-

Skill set:

At least 3 years of experience in customer service or similar industry.	-
University degree in Telecommunication Eng	-
Familiar with customer relationship management systems.	-
Skilled in handling and operating the system.	-
Must be bilingual (Arabic and English).	-

Eng@targetj

Please send your CV to

[o.com](mailto:targetj@o.com)

- جميع الاعلانات - بقس

ملاحظة هامة

ننشرها كما تردنا من الشركات المعلنة او من المواقع الاخبارية دون تحمل اى مسؤولية

(لمتابعة اخر الاعلانات ولما باول يرجى مراجعة موقعنا كل نصف ساعة حيث يتم تحديث الاعلانات وبشكل مستمر كل نصف ساعة)

TARGETJO

ادعوا اصدقائكم للاشتراك معنا لتصل جميع اعلانات التوظيف الى بريديكم الالكتروني مباشرة

