

- Strong understanding of contact center qualitative and quantitative KPIs,
- Strong understanding of VOC through contact center.
- Must by bilingual (Arabic and English).

1. 2.

Sales & M

Number of Positions: 1

Job Description:

- Determines annual and gross-profit plans by forecasting and developing annual sales.
- Conduct training with staff to make sure they are aware of business procedures.
- Improves product marketability and profitability by researching, identifying, and capitalizing on mar
- Accomplishes marketing and organization mission.

Skill set:

- At least 5 years' experience in sales and marketing, though development and management. backg
- Extensive Experience for managing sales team.
- University Degree in Telecommunication Eng .
- Excellent Knowledge of Qatar Market, especially with the corporate and large commercial clients.
- Must by bilingual (Arabic and English).

1. 3.

Call Cent

Number of Positions:1

Job Description:

- Monitor customer care agent's performance and monthly target.
- Report agent's daily performance.

- Coordination with clients to deliver the services to customers without any delay.
- Deliver the promotions or other information to customers.
- Record and Develop customer database.
- Execute customer requests by clarifying necessary information, completing transactions etc.
- Maintain high level of professional environment in the call center.

Skill set:

- At least 3 years of experience in customer service or similar industry.
- University degree in Telecommunication Eng
- Familiar with customer relationship management systems.
- Skilled in handling and operating the system.
- Must by bilingual (Arabic and English).

Please send your CV to

targetjo.com

[Eng@](mailto:Eng@targetjo.com)

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